The Trusted Leader - Your Roadmap to Organizational Success Charles J. Wolfe Associates, LLC





Would you like to improve engagement, profitability and retention? According to Fast Company, "Companies with high levels of trust enjoy higher stock prices, improved profits, and better retention of key employees."

We know how to develop trust and trustworthiness. In this one-day workshop you will learn how to build and grow trust in your team, division, and organization.

Trust is the defining principle for great workplaces and has been shown to significantly improve employee satisfaction, retention and profitability. Most managers want to be trusted and to be able to trust others. We will show you how to improve both. You have to know how to trust and how to be trustworthy to gain all the benefits that drive engagement, productivity, accountability, and brand loyalty.

Confidence in leadership grows when leaders demonstrate trust and trustworthiness in everyday interactions and in times of change.

By the end of the course, participants will be able to:

- Create and maintain trust
- Rebuild trust when necessary
- Integrate trust behaviors into their leadership
- Know what research says about trust
- Learn two unique, innovative models that help build trust
 - o The 5 C's of trust
 - The Emotion Roadmap
- Understand how to assess and improve different trust levels
 - Self Trust
 - o Relational Trust
 - Organizational Trust

We can lead the workshop for you and also train you to deliver the workshop. Supplementary materials to provide reinforcement can be provided.

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